



NEW APPLICATION

ORIGINAL

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Area Manager



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May 11, 2012

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Sent via UPS 2Day Delivery

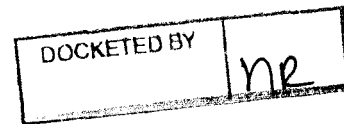
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
DOCKETED

MAY 15 2012

Advice No. T-12-05

Arizona Corporation Commission
ATTN: Docket Control
1200 West Washington
Phoenix, AZ 85007



T-03016A-12-0177

Re: Teleport Communications Group, Inc.
Docket No. T-03016A-12-TBD

Enclosed for filing with the Commission are an original and thirteen (13) copies of revisions to TCG Phoenix's ("TCG") Access Services Tariff (A.C.C. No. 2) and Local Exchange Services Tariff (A.C.C. No. 3.)

This filing makes changes to the interest deposit language and provides consistency throughout the various TCG tariff sections related to interest on customer deposits.

<u>Section</u>	<u>Page</u>	<u>Release</u>
(Access) 2	30	1 st
(LES) 2	26	1 st

The requested filing date is May 15, 2012 with an effective date of June 13, 2012. No customer notice is required for this action.

If you have any questions, please call me at 775-333-3991.

Sincerely,

Janice Ono

Janice L. Ono

by Seth Dauterail, w/permission

Enclosures

ISSUED: MAY 15, 2012
EFFECTIVE: JUNE 15, 2012
CAROL PAULSEN, DIRECTOR

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Cont'd)

2.4.2 Payment of Rates, Charges and Deposits

A. Deposits

The Company will only require a Customer who has a proven history of late payments to the Company or does not have established credit, to make a deposit prior to or at any time after the provision of a service to the Customer. No such deposit will be required of a Customer which is a successor of a Company which has established credit and has no history of late payments to the Company. Such deposit will not exceed the actual or estimated rates and charges for the service for a two (2) month period. The fact that a deposit has been made in no way relieves the Customer from complying with the Company's regulations as to the prompt payment of bills. At such time as the provision of the service to the Customer is terminated, the amount of the deposit will be credited to the Customer's account and any credit balance which may remain will be refunded.

Such a deposit will be refunded or credited to the account when the Customer has established credit or, in any event after the Customer has established a one-year prompt payment record at any time prior to the termination of the provision of the service to the Customer.

Interest rate shall be the rate established, and from time to time revised, by the appropriate governmental authority. In the event no such rate is set, then simple interest at the rate of up to 6% per annum shall be credited or paid to the Customer while the deposit is held by the Company.

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Interest will accrue from the date the Customer deposit is received by the Company to and including the date such deposit is credited to the Customer's account or the date the deposit is refunded by the Company. Should a deposit be credited to the Customer's account, as indicated above, no interest will accrue on the deposit from the date such deposit is credited to the Customer's account.

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2. GENERAL REGULATIONS

2.4. PAYMENTS AND CHARGES (Cont'd)

2.4.5 Deposits for Business Customers (Cont'd)

The Company shall issue a nonnegotiable receipt to the applicant for the deposit. The inability of the Customer to produce such a receipt shall in no way impair his right to receive a refund of the deposit which is reflected on the Company's records.

The Company shall not request a deposit from an applicant or Customer in excess of the estimated charges for two (2) months. The Company may review the Customer's usage after service has been connected and adjust the deposit amount based upon the Customer's actual usage.

- A. For Customer that has over six (6) months service, and a deposit is requested, the estimated charges for Customers shall be based on the average monthly billing of the past six (6) months to that Customer.
- B. In the case of an applicant for service or a present Customer who does not have six (6) months service with the Company, the Company may use the average monthly bill for that type of service to determine the correct amount for that deposit. The estimated deposit for an applicant may take into consideration past billing history for services of another Company if service was provided within the State of Arizona and within six (6) months of the application.

Interest rate shall be the rate established, and from time to time revised, by the appropriate governmental authority. In the event no such rate is set, then simple interest at the rate of up to 6% per annum shall be credited or paid to the customer while the deposit is held by the Company.

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At the request of a Customer, the Company shall compute the accrued interest upon the deposit and pay such amount to the Customer. The Company need not make such payment more often than once in a twelve (12) month period, nor sooner than twelve (12) months after receipt of a deposit.

2.4.6 Returned Check Charge

In addition to any late payment charges specified in this Tariff, the Business Customer will be assessed a charge of \$20.00 for each check, draft or electronic funds transfer submitted by the Customer to the Company which a financial institution refuses to honor.